Hi Elias from the team at DeLuxe RV Group





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Welcome to the June issue of the Deluxe RV Group Newsletter!

It's scary to think that we are nearly halfway through the year and the shortest day of 2023 is fast approaching. Winter is slowly settling in, and we can finally spot the first snowcapped mountains when peeking towards the Kaikoura ranges.

As most new parents we are absolutely obsessed with our son and cannot wait to get him out in the motorhome again. Our next trip is planned at the end of July, and we are both looking forward to Levi exploring his surroundings and playing in the snow for the first time.

The Smith family is celebrating 65 years in business, and we are proud to be part of their ongoing story as a successful family business.

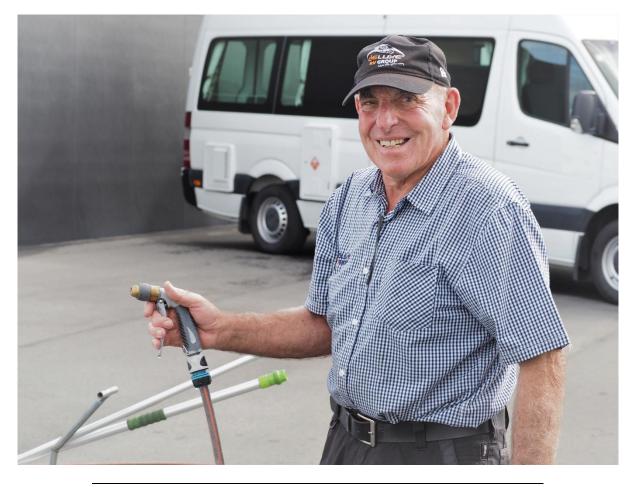
We have also managed to finalise our long planned operational videos and I am sharing them with you in this newsletter as well as publishing them on our website and YouTube channel.

Enjoy the read and please feel free to send me your epic winter travel pictures. We love seeing them and sharing the best ones with our Deluxe community!!!

Deluxe RV Group News



It is with deep sadness and heavy hearts that we inform you of the death of our colleague and friend, Peter John Myles, who passed away on the 27th May 2023. Pete passed away following a short illness and we will all miss him a lot.



Motorhome Show Review: NZMCA Motorhome Caravan and Leisure Show Christchurch



Gary, Daryl, Brett, and Matt set out to Christchurch for the NZMCA Motorhome Caravan and Leisure Show in May.

After a slower start to the year and the Covi Super Show in Auckland being smaller than anticipated, we weren't sure what to expect from the weekend. The setup was uneventful, and the venue seemed to be organised better than previous years. The doors opened on Saturday morning and crowds of information hungry people stormed into the venue. The guys were surprised at the sheer amount of people showing genuine interest and researching different brands, dealers, and options.

Whilst not all potential customers were trigger happy the discussions and interactions we had with visitors left us with a positive feeling about the industry.

All in all, the Team survived another great show weekend catching up with other dealers and displaying our brand new Pilote, Le Voyageur and Bailey vehicles.

We are already looking forward to next year!!!



Great Weekend Destinations: Fiordland



Driving 230km south from our last destination we arrive in Te Anau. Poppy and I last visited Fiordland in 2022 and it must be one of our favourite destinations in New Zealand. For many Fiordland will not classify as a weekend destination due to the remote location however let's not forget our fellow travellers who either live closer to the region or those who love a long Friday drive to get to their destination.

"Fiordland is one of the most dramatic and beautiful parts of New Zealand. Absorb the breathtaking treasures of this region by water, air or hiking."

The region is simply stunning and a must do if you haven't travelled through the area in your motorhome or caravan yet.

We are planning to return soon and experience all Fiordland has to offer as a family!!!



"Carved by glaciers over 100,000 years the landscape is one where waterfalls cascade hundreds of metres into deep black fiords; where ancient rainforest clings to mountains and where shimmering lakes and granite peaks look as they did a thousand years ago.

Fiordland National Park is a World Heritage Site and includes Milford, Dusky and Doubtful Sounds. Milford Sound was described by Rudyard Kipling as the Eighth Wonder of the World; take a scenic flight over it and you will understand why.

Some of the fiords can be explored by kayak but if you'd like to see the less accessible fiords, eco-tours can be arranged.

But this really is the place for hiking. Fiordland National Park has three of New Zealand's 'great walks', the Milford, Kepler and Routeburn Tracks. Milford Track is arguably New Zealand's most famous walk. Starting in Te Anau, it takes you over 53 kilometres through the most breath-taking scenery: mountains, lakes and enormous valleys right up to the Sutherland Falls, the tallest waterfall in New Zealand."

https://www.newzealand.com/int/fiordland/



I believe you could easily spend multiple weeks in Fiordland exploring every corner of the region however I also believe it's a great weekend destination to pick a few of the activities on offer and therefore would like to share the top 10 things to do in Fiordland. Click on the link, enjoy reading through the article and most importantly start making plans to visit Fiordland as soon as possible.

"TOP 10 THINGS TO DO IN FIORDLAND

"Explore the natural wonders of Fiordland by water, land or air."

https://www.newzealand.com/int/feature/top-experiences-infiordland/



Motorhome Show Preview: Hamilton



With the Christchurch show done and dusted we have started preparing for the Motorhome Caravan and Leisure Show in Hamilton on the 22nd - 24th September 2023.

Hamilton has always been a large event and for many of our customers the *Motorhome Caravan and Leisure Show* is worth a yearly trip. If you haven't had a chance to visit the Waikato region during September, the show can also be a great excuse to plan a trip around it.

We are anticipating a large crowd of likeminded people and are looking forward to seeing you there!!!

"NZMCA Motorhome, Caravan & Leisure Show in Hamilton specialises in providing a complete experience for all visitors. All industry leaders, plus a huge array of industry related accessory providers will be present, offering a huge selection of everything imaginable to make your outdoor lifestyle complete, or simply offer expert advice."



Celebrating 65 Years in Business

The Smith family is celebrating 65 years in business and we are extremely proud to be part of such a great milestone. Being a family owned and operated business is imbedded in our company's DNA and with that in mind Gary is slowly handing over the reins to his sons Daryl and Brett who represent the third generation.

The 4th generation is currently busy with their education however I am sure they will join the business in due course.

We would like to thank all our customers for their continued support throughout the decades and are looking forward to many more years to come!!!



Deluxe How To Operational Video Resource



Brett and I finally managed to get away from the office to take on our Deluxe How To video shoot. Jared joined us on the camera, and I am very excited to share the results with you.

The new resource can be found either on our website or our YouTube channel and is designed to be used as a quick and easy reminder for customers. We managed to cover 13 topics and are aiming to add more videos in the future.

Click on the link below, browse through the videos and enjoy watching them!!!

https://www.deluxegroup.co.nz/user-manuals-and-operational-videos.html



Pioneer Multimedia Head Unit

Pilote Battery Compartment



Enerdrive ePro Battery Monitor



Frost Protection Valve Reset

Thule Electric Bike Rack



Fiat Cab Operation



How To Monthly Article: Frost Protection Valve



I have decided to share at least one technical article every month for the rest of the year and will use our brand-new Deluxe How To Operational videos as a guide.

It's the start of winter and therefore a great time to talk about the frost protection valve in your motorhome. Most motorhomes fitted with a European hot water heating system will also be equipped with a frost protection valve.

Essentially the valve pops open when the interior temperature in the vehicle drops below 4 Degrees Celsius and releases water from the pipes and boiler to prevent any damage occurring if the system was to freeze. It's a great safety mechanism and gives you peace of mind when the vehicle is parked up during the colder months of the year.

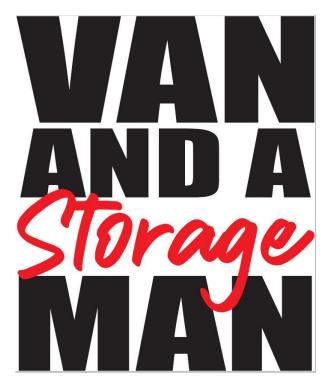
Whilst using the motorhome/caravan the interior temperature should always be above the limit and therefore the valve will not release. Its most likely to happen when your vehicle is parked up and not in use. Most people will realise the valve has opened either by spotting water on the driveway or when they turn on the water pump and it fails to pressurise, and water continues to flow out below the vehicle when the pump is turned on.

Simply turn the pump off and follow the instructions in the video to reset the system and you are ready to go.

Tip: If your motorhome or caravan is not fitted with a frost protection valve its vital to empty the system manually prior to parking up your RV during the colder month of the year.

https://www.deluxegroup.co.nz/user-manuals-and-operational-videos.html

Storing your Motorhome/Caravan in Marlborough: Van and a Storage Man



We often get asked if customers can store their motorhome, caravan, or boat with us and unfortunately must decline the request as our business does not offer storage solutions. However, "Van And A Man" are now leasing the yard across the road from our workshop and offer storage solutions.

If you are looking for a short or long term storage solution give Ali a call and say hi from us!!!





If you have an interest in anything contained within our Newsletter then please don't hesitate to contact us, we would love to hear from you.

From Elias and the team at DeLuxe RV Group.

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